

## **Corsham Area Board meeting, May 2015**

### **Role of Wiltshire Good Neighbour Service – Corsham Community Area**

A free and confidential service to help older people living in rural communities access the services needed to live safe, comfortable, fulfilling and independent lives. It can be difficult to navigate through the maze of services on offer, so the service offers signposting information to link people to services and organisations that can help.

*The service aims to enable older people:*

- Make informed decisions about their wellbeing and remain independent
- Keep safe and healthy
- Increase social interaction and inclusion
- Reduce confusion and inform best service choice

*Help with finding information to access services such as:*

- Support for staying warm
- Befriending services and social activities
- Where to get advice on benefits
- Transport
- Healthcare needs, such as home adaptations to make life easier
- Fire safety checks and home security
- Getting jobs done around the home and garden by trusted trades people

People access the service by self-referral, referrals by other agencies and through visits to social groups. The service is offered on a part time basis in Corsham community area.

As well as one to one client work and visits to local groups, recent activity has included attendance at the Colerne Slipper Exchange and establishing a weekly coffee morning in Colerne, funded by LINK and with transport provided

Rachel Sellens  
Wiltshire Good Neighbours – Corsham Area